



Viking Mariners Sea School – Navathome Theory Course Terms and Conditions

Payments for course fees are due, in full, at the time of enrolment.

Payment can be made by bank transfer or by cheque in GBP, drawn on a UK bank. In the case of payment by cheque we reserve the right to allow the cheque to clear before dispatching your student pack.

Once payment has been made and confirmed students will be sent the student pack and be supplied with the log in information to access the online course.

The student pack will be sent on the next working day and delivery is included in the course price.

Additional fees may be applied to addresses outside of these areas.

There is a 6 month time limit set for the course after which the student will need to pay a £30 re-login fee.

Students will retain log in information until they have completed the course and received the relevant certificate.

Students must have access to the internet and email to complete the course.

The course will run on windows based systems and Apple Mac. Most systems both of which will already be able to run 'Flash active graphics', however, this will automatically download when you start the course if you do not already have it. Students will also need to provide a plotter, dividers, 2B pencils and paper.

Under Our cancellation policy you can cancel your purchase up to 7 days from the day of delivery of the student pack.

The pack must be complete, unopened and in an 'as new' condition.

All materials must be returned. Access to the online course material is terminated immediately. A refund will be made less a £30 administration fee. The cost of returning the student pack will be payable by the student.

You will not be able to claim a refund if the course material has been damaged or if you have no proof of purchase.

Students should be at the correct level for the course being taken. No previous experience is required to take the Day Skipper theory course, Day skipper level theory is required for the Coastal/Yachtmaster theory and Coastal/Yachtmaster theory is required before taking the RYA



Viking Mariners Sea School – Navathome Theory Course Terms and Conditions (continued)

Ocean theory.

We will provide online back up and land line telephone backup as required by each student and every endeavour will be made to help students achieve their aims.

We will not disclose information about students unless we are legally obliged to do so or a student has agreed in writing in advance.

By enrolling you confirm that we may hold necessary business information about you including your name, address, course booking, payment and course record.

Any contract between you and us shall be governed by English law and the courts of England and Wales shall have non-exclusive jurisdiction over any dispute.

All dealings, correspondence and contact between us and you shall be made or conducted in the English language.

Every effort has been made to ensure the accuracy of course information. However, we cannot accept any liability for errors, omissions or inaccuracies in the course content. We continuously improve the course content and we do welcome any feedback from students which improve the quality of the course.

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